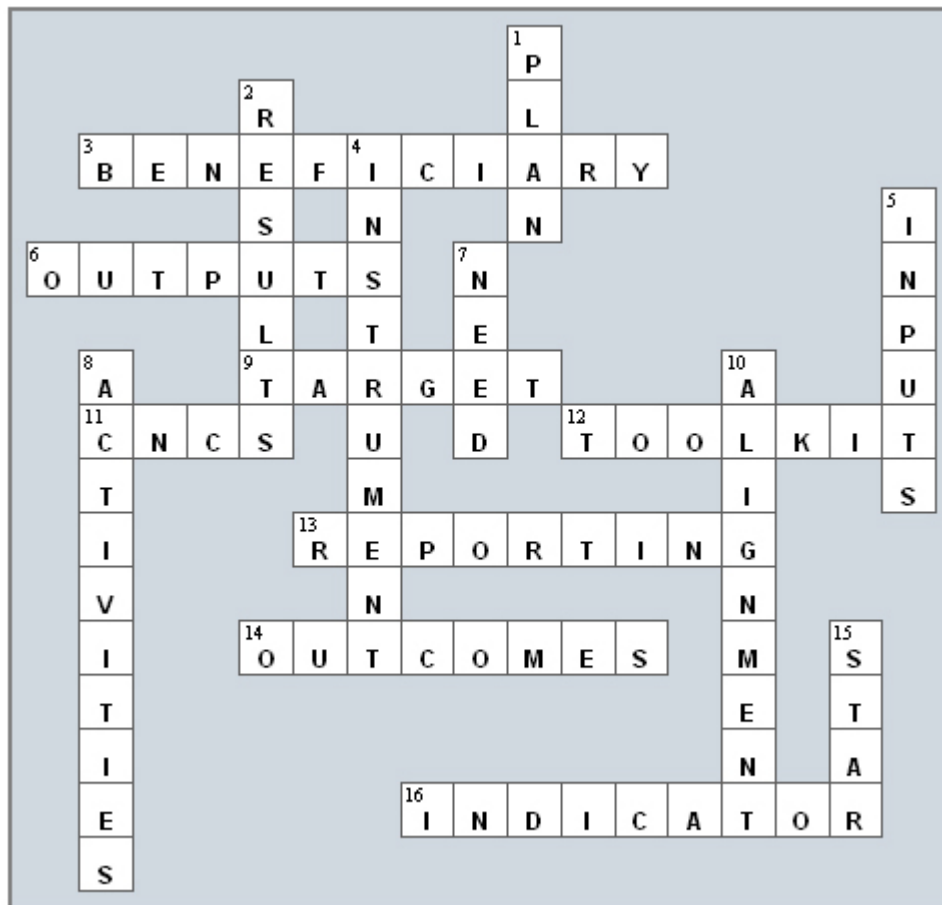


# Performance Measure Crossword Puzzle



## Across

3. The person or organization experiencing changes.
6. Counts of the amount of service delivered or products created.
9. Describes the amount of change you expect to achieve.
11. The federal agency that funds AmeriCorps, Senior Corps, VISTA, and Learn & Serve programs.
12. A manual or document that helps you understand performance measurement.
13. Letting other people know about the success of your program.
14. Answers the question "What difference did we make?"
16. Answers the question "What is my evidence that something has occurred?"

## Down

1. A method or course of action worked out ahead of time to accomplish an objective.
2. Changes that happen because of the activities of a program.
4. Document or form used to collect information from a data source.
5. The resources available to the program to address community needs.
7. A problem in the community that a program is trying to solve.
8. What programs do with the resources to address community needs.
10. When an output, intermediate outcome, and end outcome are built around the same service activity.
15. Second word of the technical assistance provider that supports national service programs on performance measure issues. Project \_ \_ \_ \_ .